

Holstein Association USA Quick Reference Guide

Following is some handy information that may be helpful to you as you begin working with Holstein Association USA.

Mailing Address:

HOLSTEIN ASSOCIATION USA, INC. 1 HOLSTEIN PL PO BOX 808 BRATTLEBORO, VT 05302-0808

Customer Service Phone Number: 800.952.5200, ext. 4100 *Customer service operators are available Monday through Friday, from 8 a.m. to 8 p.m. Eastern.*

Customer Service Email Address: info@holstein.com

EASY ID Software Support Number: 800.952.5200, ext. 4205

Fax Number: 802.254.8251

Holstein Association USA Web Site: www.holsteinusa.com

The Holstein Association USA web site contains a wealth of information about Holstein USA products and services. In addition to being able to search for your animals, order pedigrees online, and view popular lists of information, here are a few helpful hints to help you get started:

- 1. View the Product & Services Guide online
 - a. Select "Programs & Services" from the main menu, then select "Products/Services Pricing" from the dropdown menu.
- 2. View the 2014 classification schedule and learn more about the Holstein Association USA classification program
 - a. Select "Programs & Services" from the main menu, then select "Classification" from the dropdown menu.
 - b. Navigate through the tabs on the page to view a variety of information

3. Find your Regional Representative

- a. Select "Contact Us" from the main menu, then select "Regional Representatives" from the dropdown menu.
- 4. Learn more about the Holstein COMPLETE program and see if it might be a good fit for your herd
 - a. Select "Programs & Services" from the main menu, then select "Holstein COMPLETE" from the dropdown menu.
- 5. Read past issues of the Holstein Pulse member magazine online
 - a. Select "Latest News" from the main menu, then select "Holstein Pulse" from the dropdown menu to read issues from the past two years.
- 6. Learn more about genomic testing options by clicking the red banner on the homepage